

Recommendations for trouble-free Moodle quiz taking

1. **Browser requirements.**
 - Use the [latest version of Google Chrome](#)
 - Windows 10 users should use the Microsoft Edge browser that is part of Windows 10
2. **Don't wait until just before a quiz closes to start taking the quiz. A Moodle quiz or assignment must be both completed and submitted before the closing time. For example, if a quiz with a one hour time limit will close on Tuesday night at 11:00 pm, and you start that quiz at 10:45 pm (15 minutes before closing time), you will only be allowed 15 minutes instead of the full hour. Your attempt will then be terminated at the closing time. "Closing time" means just that. No part of a quiz will be available after it closes.**
3. **Restart your computer before taking a quiz (especially for long quizzes)**
4. **Be sure Javascript is enabled on your browser (it should be already)**
5. **On timed quizzes, if you are not finished when the timer reaches its limit, Moodle will automatically terminate your quiz and submit your answers.**
6. **If you are accessing the Internet using Wi-Fi (wireless), be sure you have a strong and reliable Wi-Fi connection before attempting the quiz. Wireless Internet is not always as reliable as a wired connection because it can be affected by interference from other devices.**
7. **For quizzes and for Moodle in general, do not use your internet browser's "Back" or "Forward" buttons to navigate from one page to another. Use Moodle's built-in navigation features instead.**
8. **During the quiz, do not try to navigate away from the quiz window to visit other web sites, check email, or use messaging or chat.**
9. **Do not open any other browser windows during the quiz. Be sure your browser is focused only on the quiz.**
10. **Do not close the quiz's browser window during a quiz. Doing this may result in you receiving a score of zero.**
11. **On a timed quiz be aware that, even if you close the quiz's browser window, the timer will continue to count down. It is not possible to pause the timer and then resume the quiz later.**
12. **Be aware that the timer clock for quizzes is located on the Moodle server and therefore operates independently of the clock on the computer you are using to take the timed quiz. In other words, resetting the clock on your computer will not affect the progress of the timer's countdown.**
13. **Be sure that you submit the quiz when you finish taking it. If you close the quiz window without doing this, your score may not be recorded and your answers may be lost.**